**QUIZ 3**

Question 1: Mytutorialrack has a customer site in which its customers should be able to run reports. Which community license would be the most suitable ?

1. Lightning Platform Starter
2. Customer Community
3. Partner Community
4. Customer Community Plus

Question 2: Mytutorialrack wants to add some dashboards to the company's customer site to monitor activity. How can a dashboard be added to the site?

1. Dashboards are preconfigured and cannot be added to a site.
2. Add a dashboard to the 'Sites' dashboard folder
3. Create a dashboard in Salesforce, ensure that the dashboard folder is available to the site, and map the dashboard in Workspaces.

Question 3: Mytutorialrack wants to create an Experience Cloud site for its 400,000 customers. Which community licenses would be the most suitable?

1. Customer Community and Customer Community Plus
2. Partner Community and Customer Community Plus
3. Customer Community and Partner Community

Question 4: Mytutorialrack would like to build an Experience Cloud site for its partners, including dealers and resellers. In addition to being able to access leads and opportunities, partners need the ability to manage their account information, open cases, see articles about products, and view dashboards related to their cases. Which Experience cloud license should be purchased and assigned to the partners for this use case?

1. Customer community
2. Customer Community Plus
3. Partner Community
4. External Apps

Question 5: Mytutorialrack has an Experience Cloud site for partners that is accessible by external users of two partner account named Aurora Solutions and Sierra Solutions. There are several opportunities associated with the partner account record of Aurora solutions which are owned by an internal sales manager of Cosmic Electronics. These and any future opportunities need to be shared with all the partner users of Sierra Solutions, who should be able to view and edit the records.

The internal sales manager also owns several opportunities that are associated with other partner accounts. The external OWD sharing setting for the opportunity object has been set to 'Private'. Which of the following should be set up for this use case?

1. Sharing Rule
2. Account Relationship
3. Public Group and Role

Question 6: Global Insurance is currently using email to send details of leads to their distributors and spreadsheets to track updates and status. They would like to start using Experience Cloud to streamline those activities. What type of community license could be recommended?

1. Partner Community Plus
2. Partner Community
3. Customer Community Plus
4. External Apps

Question 7: Which of the following user license types could be used to allow community users to create and edit reports?

1. High Volume Customer Portal
2. Customer Community Plus
3. Customer Community

Question 8: MytutorialRack solutions wants to give its external franchise affiliates access to Quotes and Campaigns in an Experience Cloud site for marketing purposes. Which community license would be the most suitable?

1. Customer Community
2. Lightning Platform Starter
3. Partner Community
4. Customer Community Plus

Question 9: Mytutorialrack wants the customer in its Experience Cloud site to have access to a custom object labeled 'Cosmic Webinars'. They should also be able to view, create and edit Events and Calendars. What is the best community license that would meet those requirements ?

1. External Apps
2. Customer Community Plus
3. Customer Community

**Solution**:

1. **Answer D**. In an experience Cloud Site for customers, only a user with the customer community Plus license has access to run reports.
2. **Answer C**. Dashboards must be created in Salesforce, added to a folder that is available to the community, an then mapped from the 'Dashboards' section of workspaces.
3. **Answer A**. A customer site with either customer community or Customer Community plus license is the best for high-volume business -to- customer purposes.
4. **Answer C**. The Partner Community license should be used for this requirement since it provides access to accounts, leads, opportunities, cases, knowledge articles, reports, dashboards etc. The other licenses do not provide access to leads and opportunities.
5. **Answer B**. To meet this requirement, an Account relationship that uses an Account Relationship Data Sharing rule can be set up. It would allow sharing opportunities related to the partner account record of Aurora Solutions with the partner users of Sierra Solutions. Two related lists named ' Account Relationships: Account From' and 'Account Relationships: Account To' can be added to the Account page layout.
6. **Answer B**. With a Partner Community license, the leads object can be accessed to create, edit, import and mass update leads in a list view. The leads object is not available in Customer Community Plus and External Apps licenses. A 'Partner Community Plus' license does not exist.
7. **Answer B**.
8. **Answer C**. Access to Quotes and campaigns is only available is an Experience Cloud site to users with the Partner community or channel Account License.
9. **Answer B**. Custom objects are available to user profiles with any of the four licenses. While customer community users can view Events and Calendars, only users of a customer community Plus license are able to view, create, edit and delete Events and Calendars. External Apps users do not have access to Events and Calendars.